

## PRIORITY ONE BUILDING SERVICES CAPABILITY STATEMENT

### COMPANY OVERVIEW

Priority One Building Services specializes in providing comprehensive and reliable building services for the insurance industry in Victoria (Head Office Carrum Downs, Victoria), Queensland, New South Wales & ACT.

Our focus is on high-quality, responsive solutions for emergency and non-emergency repairs, including a 24-hour emergency works service to address critical needs with urgency and expertise.

We are committed to delivering exceptional service and maintaining the highest standards across all projects.

### OUR EXPERTISE

**24/7 Emergency Response Services** Immediate response for urgent issues, minimizing damage and ensuring client safety.

**Insurance Building Services** Skilled in managing all aspects of insurable repairs, from assessment to project completion, ensuring seamless communication with insurers and clients.

**Structural Repairs & Modifications** Expertise in structural alterations, load-bearing wall modifications, and repairs to maintain building integrity and safety.

#### **Fire, Flood, and Storm Damage Restoration**

Full-service restoration for properties affected by natural and accidental disasters, using advanced methods and equipment to restore properties promptly.

#### **Compliance and Quality Assurance**

Adherence to all regulatory and safety standards, ensuring compliance with Australian building codes and insurance requirements.



## KEY SERVICES

- 1 Emergency Repairs**  
Rapid response for urgent repairs due to fire, storm, or water damage.
- 2 Make-Safe Services**  
Immediate actions to stabilize and secure properties, preventing further damage.
- 3 Full-Scale Reinstatement**  
Complete restoration and repair of damaged properties, managing all trades and processes for efficient project delivery.
- 4 Structural Adjustments**  
Safe modifications, including load-bearing wall removal, supported by engineering assessments and compliance with structural codes.
- 5 Project Management**  
End-to-end project management, ensuring timelines, budgets, and quality expectations are met.

## EXPERT REPORTS

- 1** Plumbing, Roofing, Leak Detection and Drainage reports by Licensed trades persons provided on every occasion.
- 2** Recommendations made for repair and/or maintenance with confidence.
- 3** Registered Builders providing immediate reports and/or recommendations for any situation.

## OUR COMMITMENT TO QUALITY AND COMPLIANCE

At Priority One Building Services, we uphold strict compliance with local building regulations and insurance standards.

Our processes are designed to maintain transparency, ensure timely communication with stakeholders, and minimize disruption to residents and occupants.

## WHY CHOOSE PRIORITY ONE BUILDING SERVICES?

**Specialized Insurance Knowledge** In-depth understanding of the insurance industry allows us to provide clear, accurate documentation and cost management for claims.

**Experience and Reliability** Proven track record of delivering timely and high-quality services across various project types, from minor repairs to major restorations.

**Dedicated Customer Focus** Committed to supporting our clients through clear communication, fast response times, and a deep commitment to safety and quality.

**Qualified Team** Highly trained professionals equipped with the latest tools and techniques to handle a wide range of repair and restoration needs.

## CONTACT INFORMATION PRIORITY ONE BUILDING SERVICES



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